Privacy Policy

Summary

Hancock Glen does not share or sell e-mail addresses or any other data from users on this website. General Browsing of our website does not collect personally identifiable information. Commonly available tools offered by Google, Bing, Facebook and other such search engines and social Media sites to analyze web traffic and web behavior. We do not collect personally identifiable information except a valid e-mail use for login or the contact page but this is managed by you if you elect to use those portions of our Website.

PRIVACY POLICY

Hancock Glen has created this Privacy Policy ("Privacy Policy") to demonstrate its commitment to fully disclosing the information collection and use practices applicable to this Internet Web site (the "Web site").

By using or accessing the Web site, you signify your acceptance of the terms of this Privacy Policy. If you do not agree to the terms of this Privacy Policy, please do not use the Web site, products and/or services and exit the Web site immediately.

1. Types of Information and Method of Collection

General Information Collection

This website uses dynamically generated web content from a data base. There is no set way to navigate through the site. Having cookies enabled will make the navigation more enjoyable.

- •By Browsing. As you browse the Web site the Internet protocol (IP) address of your computer, "cookies" (described below) and other standard tracking data HANCOCKGLEN.COM uses to evaluate Web site traffic and usage patterns are collected. Such information is aggregated with tracking data from all Web site visitors. If you only browse this Web site, but do not become a member you are not required to identify yourself or provide any personally identifiable information. For purposes of this Privacy Policy, the term "Personally Identifiable Information" refers to any information that identifies or can be used to identify, contact, or locate the person to whom such information pertains.
- •By Web Site Requirement. To register as a member of this Web site you are required to provide the following Personally Identifiable Information: a user name that you create and a personal, active e-mail address or use a validated login from another social site.
- By User's Voluntary Submission. When posting content to this website you must be logged in to use those features on the Web site, you may choose to provide other Personally Identifiable Information, such as your residential or business contact information. If you post personally Identifiable Information anywhere on the Web site, it will be available to third parties and you may receive unsolicited messages from those parties. HANCOCKGLEN.COM has no obligation to ensure the security or confidentiality of any information you choose to make available in any chat room, forum or message board on the Web

site. Also, HANCOCKGLEN.COM cannot ensure that other parties who have access to such information will respect your privacy. Please exercise caution when deciding to disclose Personally Identifiable Information.

The Web site uses a feature of your browser to set "cookies" on your computer. Cookies are small packets of information sent by the Web site through your browser to your computer.

HANCOCKGLEN.COM use cookies to save your password so you do not have to re-enter it each time you visit the Web site. These cookies can be deleted or modified through your browser Internet settings. If you do not want your browser to accept cookies, you can turn off the cookie acceptance option in your browser's settings. You may modify your browser preferences to provide you with choices relating to cookies. You have the choice to accept all cookies, to be notified when a cookie is set or to reject all cookies. If you choose to reject cookies you may be unable to use those HANCOCKGLEN.COM services that require registration in order to participate, will have to sign in each time you visit the Web site, or may not be able to utilize fully all of the Web site's features and information.

Information on Children

HANCOCKGLEN.COM does not knowingly collect information from children under the age of 13. On-line registration and Web site usage is intended for people who are professionally engaged in the businesses HANCOCKGLEN.COM serves. If HANCOCKGLEN.COM learns that it has Personally Identifiable Information on a child under the age of 13, HANCOCKGLEN.COM will delete that information from its systems. HANCOCKGLEN.COM encourages parents and guardians to monitor children's online usage. Parental control protections, such as computer hardware, software or filtering services, are commercially available to limit the access to material that is harmful to minors.

2. How Information Collected is Used

The information collected by and through the Web site is owned solely by HANCOCK GLEN. The information collected by and through this Web site will be used solely by HANCOCK GLEN, its divisions, subsidiaries, and affiliates, or other entities that are involved in the operation of this Web site for HANCOCK GLEN 's internal purposes.

HANCOCKGLEN.COM may use the information collected and provided, individually or in an aggregate form, as follows:

- •to contact you about the Web site. For example, HANCOCKGLEN.COM may contact you to send a welcome e-mail to verify your username and password, to inform you about User benefits, to inform you if another user has responded to a post you have made on the Web site, to inform you of changes to the Terms of Use Agreement of the Web site, to inform you that you have violated the Terms of Use Agreement, to inform you that the Web site is suspended for maintenance, or to inform you of a change in ownership or control of the information collected by and through the Web site;
- •to evaluate products and services HANCOCKGLEN.COM or third parties could offer to you;
- •to monitor or improve use of the Web Site;

- •to customize the advertising and content you see on the Web site;
- •to monitor compliance with HANCOCK GLEN 's Terms of Use Agreement of the Web site;

3. With Whom Information is Shared

HANCOCKGLEN.COM use commonly available tools offered by Google, Bing, Facebook and other such search engines and social site to analyze web traffic and web behavior. We do not collect personally identifiable information except a valid e-mail use for login.

We will not provide third party partners, or Google, Bing, Facebook and other such search engines and social site with Personally Identifiable Information you post to HANCOCKGLEN.COM when you register as a member on the Web site. Any Personally Identifiable Information that you post voluntarily in a chat room, forum, or message board on the Web site may be accessed by third parties. We are not responsible for the privacy practices of third parties, and you should review the privacy practices of such third parties prior to providing any of your Personally Identifiable Information to them. If you do not want to receive special offers or promotional materials from HANCOCKGLEN.COM or third parties, you may either "opt-out" during the registration process, change your user preferences later on, or contact HANCOCKGLEN.COM by using the contact information provided in Section 8, below.

Aggregate Information: We do not share information with 3rd party sponsors or vendors.

HANCOCKGLEN.COM Subsidiaries and Affiliates: We may share your Personally Identifiable Information with employees, agents, parents, subsidiaries, and affiliates of HANCOCK GLEN if you chose to make it available to us for the purposes of engaging in a business transaction with Hancock Glen.

Business Transfers: The Web site, HANCOCKGLEN.COM and/or a subsidiary or division of HANCOCK GLEN Inc may be sold along with its assets, or other transactions may occur in which your Personally Identifiable Information is one of the business assets transferred. In such a case, your Personally Identifiable Information, which we have gathered, may be one of the business assets we transfer.

Legal Process: HANCOCKGLEN.COM reserves the right to disclose the information collected by and through this Web site, including your Personally Identifiable Information, as required by law and when HANCOCKGLEN.COM believes that such disclosure is necessary to protect Hancock Glens's rights and/or comply with a judicial proceeding, subpoena, court order or other legal process served on HANCOCK GLEN. The disclosure of this information may be without notice to you.

4. Security and Encryption

While there is no such thing as "perfect security" on the Internet, HANCOCKGLEN.COM takes commercially reasonable precautions to protect the Personally Identifiable Information that you provide to HANCOCKGLEN.COM when you register as a member on the Web site. We use SSL encryption technology on the Web site and a secure server to encrypt information transmitted between your

browsers and our server. As a result, Personally Identifiable Information that you submit during the registration process is transmitted using commercially reasonable security over the Internet.

Our security policies are reviewed periodically and revised as required. The servers for the Web site that contain Personally Identifiable Information are stored in a physically secure and climate controlled offsite facility. We protect against data loss by backing-up data, performing, consistency checks and restricting access to information on our servers. It is important to remember that whatever you transmit or disclose online can be collected and used by others or unlawfully intercepted by third parties. No data transmission over the Internet can be 100% secure.

5. Third Party Links, Web Sites, and Cookies

Our Web site may contain external links to third party Web sites. We have no control over, and are not responsible for, the content of, or information gathered by these other Web sites. Any Personally Identifiable Information collected by such third parties is subject to such third parties' privacy policy. Companies that advertise on our Web site do not have access to Personally Identifiable Information that you do not post in chat rooms, forums, or message boards on the Web site or to our cookies on the Web site. Those advertisers may themselves set and access their own cookies on your computer if you choose to have cookies enabled in your browser and you access their Web sites. Third parties' use of cookies is subject to their own privacy policies.

6. Notification of Changes

HANCOCKGLEN.COM reserves the right, at any time and without notice, to add to, change, update or modify this Privacy Policy simply by posting such change, update or modification on the Web site. Any such change, update or modification will be effective immediately upon posting on the Web site. If at any point HANCOCKGLEN.COM decides to use Personally Identifiable Information in a manner different from that stated at the time it was collected, we may notify you by way of an e-mail or some other means. Your continued use of the Web site shall constitute your acceptance of such revised Privacy Policy. Since this Privacy Policy may change from time to time, you should review it periodically before you provide any additional Personally Identifiable Information anywhere on the Web site.

7. Corrections and Updates to Personal Profile

You have the option of reviewing, correcting, updating, modifying, and deleting your Personally Identifiable Information or member profile, at any time and as often as desired by personally changing your profile information or by contacting HANCOCKGLEN.COM by telephone, facsimile, e-mail, or mail by using the contact information in Section 8, below. However, you must always have an active, personal e-mail address registered on the Web site.

To the extent that such information is stored in other databases, we cannot always ensure that such corrections or deletions will reach the other databases. We will use all reasonable efforts to ensure that your information is removed from or corrected in our records.

8. Contact Information

Hancock Glen Inc. PO Box 541746 Grand Prairie Texas 75054-1746

Telephone: 972-262-2256

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